



Government Degree College, Pattikonda
Pattikonda, Kurnool Dist., A.P-518380



GRIEVANCES
AND
REDRESSALS

2018-19 - 2022-23

GOVERNMENT DEGREE COLLEGE::PATTIKONDA

GRIEVANCE REDRESSAL CELL-2018-19

As per the guidelines of University Grants Commission, New Delhi, our College has established a Grievance Redressal Cell to provide a mechanism for redressal of students' grievances and ensure the transparency in admission, and prevention of unfair practices, etc. The function of the cell is to look into the complaints lodged by any students and judge its merit. The grievance cell is also empowered to look into matters of harassment. In case the person is unwilling to appear in self, grievances may be dropped in writing at complaint box of the grievance cell kept near Principal chamber

Objective:

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational ambience in the campus. A Grievance cell should be constituted for the redressal of the problems reported by the Students of the College with the following objectives:

- Upholding the dignity of the College by ensuring congenial atmosphere in the College through promoting cordial Student-student relationship and Student-teacher relationship etc.,
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- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the faculty to be affectionate towards the students and not behave in a vindictive manner towards any of them for any reason.

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Functions:

- The cases will be attended promptly on receipt of written grievances from the students .The cell formally will review all cases and will act accordingly.

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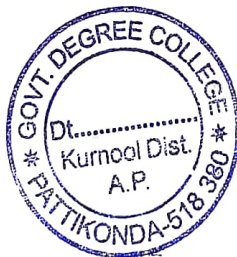
Fallowup & Covering :

- Grievance redressal cell shall coordinate,cover and insure redressal within 10 days.
- Depending upon the soberness of grievance the grievance redressal cell will follow them up regularly till their final disposal.

Grievance Appeal and Redressal Committee Members 2018-19

Sno	Name	Nominated as
1	Dr.M.Purushotham Reddy	Principal
2	Dr.A.Lakshmaiah	Lecturer in Botany
3	Sri.B.Krupender Reddy	Lecturer in Chemistry
4	Smt.Indira Devi	Lecturer in Zoology


PRINCIPAL
Govt. Degree College
PATTIKONDA, Kurnool Dist





GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL 2018-19

Complaint lodged date : 11-7-2018

Complaint received from(Class) and name of the student: B. Hema Latha
B.Sc MPC (TM)

Issue: Lack of drinking water

Action taken date: 13-7-2018

Action: The grievance and redressal cell of the college brought the lack of drinking water issue to the notice of the Principal. The Principal of the college immediately ordered to repair the R.O plant, till the repair of R.O plant, mineral water was supplied to the students and this problem was solved.

Signature of the Governor
DEPARTMENT OF BOTANY
GOVT. DEGREE COLLEGE
PATTIKONDA-518 380, Kurnool Dist.

Principal
Govt. Degree College
PATTIKONDA, Kurnool Dist

Signature of the Member

B. K. J.

G. Sudhira Devi

B. Hema Latha
B.Sc MPC (TM)





GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 12/10/18


Complaint received from(Class) and name of the student: M. Rajeshw
II MPCS.

Issue: Paucity of desks in the class room.


Action taken date: 14/10/2018

Action: The college strength is more and there is no sufficient desks to the students. This issue is brought to the notice of the Principal with immediate effect and made necessary arrangements to the students to lessen their inconvenience.

M. Rajeshw


PRINCIPAL
Govt. Degree College
PATTIKONDA, Kurnool Dist




Signature of the Convenor
LECTURER
DEPARTMENT OF BOTANY
GOVT. DEGREE COLLEGE
PATTIKONDA-518 380, Kurnool Dist.

Signature of the Member

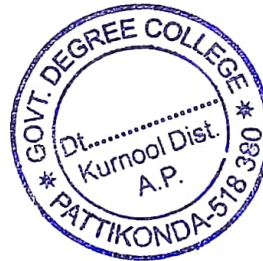


G. Sudha Devi

Government Degree College::Pattikonda Grievance Redressal Cell Report 2018-19

Grievance Redressal Committee launched effectively during the academic year 2018-19 and addressed the grievances of the students within the fine limit. During the academic year some grievances came to the notice of the committee and the appropriate steps were taken to redressed them.


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Govt. Degree College
PATTIKONDA, Kurnool Dist



GOVERNMENT DEGREE COLLEGE::PATTIKONDA

GRIEVANCE REDRESSAL CELL-2019-20

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Fallowup & Covering :

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- Depending upon the soberness of grievance the grievance redressal cell will follow them up regularly till their final disposal.

Grievance Appeal and Redressal Committee Members 2019-20

Sno	Name	Nominated as
1	Sri.B.Krupender Reddy	Principal
2	Sri.A.Ravisankar Sharma	Lecturer in Physics
3	Dr.A.Lakshmaiah	Lecturer in Botany
4	Smt.Indira Devi	Lecturer in Zoology

OBK
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Govt. Degree College
PATTIKONDA, Kurnool Dist



GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL


Complaint lodged date : 11 - 7 - 2019

Complaint received from(Class) and name of the student: Girl students representatives.

Issue: Arrangement of physical director for girl students

Action taken date: Arrangement of P.D for girls not possible.
13-7-19.

Action: 13-7-19 the action has been initiated. ~~at~~
there is no regular physical director to the
college though it was allotted post. the Principal
appointed a guest faculty for games and sports.
But the girl students demanded for separate P.D for
girls. this is brought to the notice of the Principal
and the Principal rejected this proposal and asked
guest P.D to look after girl students separately and
asked him to make necessary
arrangements to girls
separately.


Signature of the Convenor
LECTURER IN PHYSICS
Govt. Degree College
PATTIKONDA, Kurnool Dist


PRINCIPAL
Govt. Degree College
PATTIKONDA, Kurnool Dist

Signature of the Member

G. Indira Devi



- 1) T. Nagalakshmi
- 2) T. Anuradha
- 3) B. Lingamma
- 4) K. Monnika
- 5) P.T. Uma Rani



GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 6 - 12 - 19.

Complaint received from(Class) and name of the student: T. Manikanta.
III MPCs.

Issue: Fans are not working in the physics laboratory

Action taken date: 8 - 12 - 19.

Action: There was a disturbance in the power supply to the physics department due to monkeys present in the campus and there is no availability of electrician. Hence the fans in the physics department are not being in function for two days. The grievance committee after receiving the complaint, called the electrician - immediately and rectified the problem.


Signature of the Convenor

LECTURER IN PHYSICS
Govt. Degree College
PATTIKONDA, Kurnool Dist

Signature of the Member

G. Indira Devi


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T. Manikanta
III MPCs





GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 07 - 01 - 2020 .

Complaint received from(Class) and name of the student: G. Raja Shekhar
III B.Sc MPC

Issue: Lights in the library have not working since today

Action taken date: 09 - 01 - 2020 .

Action: There is a problem with the monkeys in the college campus. they cause disturbance in many way. they break the electrical wires by their mischievous activities. so this problem was arisen. this was immediately brought to the notice of Principal and immediately rectified it.


Signature of the Convenor

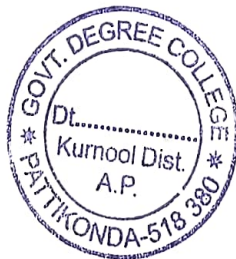
LECTURER IN PHYSICS
Govt. Degree College
PATTIKONDA, Kurnool Dist

Signature of the Member

G. Indira Devi


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G. Raja Shekhar
III B.Sc MPC



GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 03-02-2020 .

Complaint received from(Class) and name of the student: Students of MPCS of 2020
batch: Y. Rohith Kumar Reddy.

Issue: arrangement of computer lecturer

Action taken date: 05-02-2020 .

Action: In the year 2018-19, there was computer lecturer to teach computer science subject. Later he was transferred to CCE, AP, Vijayawada. Hence there is scarcity of computer lecturer. So the committee brought this issue to the notice of the principal and assured to the students that he will make necessary alternate arrangement by appointing guest faculty.

- 1) Y. Rohith Kumar Reddy
- 2) C. M. Chakradhar
- 3) P. Babu Fakhruddin
- 4) G. Ramesh
- 5) S. Subham
- 6) A. Shalmar
- 7) B. Kalpana
- 8) B. Latha

B/c
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Govt. Degree College
PATTIKONDA, Kurnool Dist



A. Ravikiran
Signature of the Convenor

LECTURER IN PHYSICS
Govt. Degree College
PATTIKONDA, Kurnool Dist

Signature of the Member

A. Indira Devi

Government Degree College::Pattikonda Grievance Redressal Cell Report 2019-20

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B.K.
PRINCIPAL
Govt. Degree College
PATTIKONDA, Kurnool Dist



GOVERNMENT DEGREE COLLEGE::PATTIKONDA

GRIEVANCE REDRESSAL CELL-2021-22

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2	Dr.K.V.Subbaiah	Lecturer in Botany
3	Sri.B.Krupender Reddy	Lecturer in Chemistry
4	Smt.S.Shabana	Lecturer in English


LECTURER
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GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 21-7-21

Complaint received from(Class) and name of the student: J. Kasi naidu .
I BSc B2C
G. Chandra Sekhar
I BSc B2C
Issue: Complaint from B.Sc B2C students on office staff that there is no effective service from office.

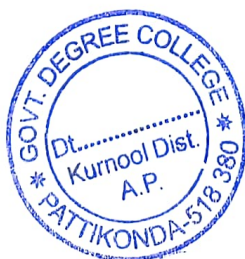
Action taken date: 22/7/21

Action: The students made complaint against office staff that they are not responding quickly and properly for their office oriented issues. The grievances and redressal are brought this to the notice of the Principal and the Principal immediately warned the office staff to treat the students gently.

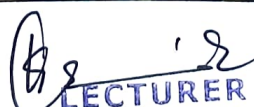

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LECTURER
DEPARTMENT OF BOTANY
GOVT. DEGREE COLLEGE
PATTIKONDA-518 380, Kurnool Dt.


Signature of the Member






 LECTURER
 DEPARTMENT OF BOTANY
 GOVT. DEGREE COLLEGE
 PATTIKONDA-518 380, Kurnool Dt.


 PRINCIPAL
 Govt. Degree College
 PATTIKONDA, Kurnool Dist

GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 14/8/21

Complaint received from(Class) and name of the student: Students of B.A & B.Com

H. Deepika

P. Ravindra

Issue: Arrangement and establishment of refreshment canteen.

Action taken date: 20/8/21

Action: There is was no refreshment canteen in the college premises. The students especially B.A & B.Com demanded for the establishment of canteen in the campus. This was brought to the notice of the ~~students~~ ^{Principal} and the Principal of the college appeared the students that our college is located in the bustling area of Pattikonda and it is very near to main road. So no body is coming forward to establish canteen in college. and asked students to co-operate.

Signature of the Governor

LECTURER
DEPARTMENT OF BOTA
GOVT. DEGREE COLLEGE
PATTIKONDA-518 380, Kurnool Dt.

Signature of the Member

PRINCIPAL
Govt. Degree College
PATTIKONDA, Kurnool Dist



- 1) P. Ravindra
- 2) H. Deepika
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Government Degree College::Pattikonda Grievance Redressal Cell Report 2021-22

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GOVERNMENT DEGREE COLLEGE::PATTIKONDA

GRIEVANCE REDRESSAL CELL-2022-23

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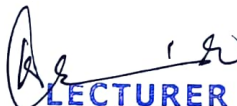
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Govt. Degree College
PATTIKONDA. Kurnool Dist



GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 17-8-22

Complaint received from(Class) and name of the student: Students of MPC & MPSC.
U. Mahesh

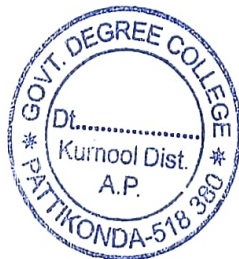
Issue: Students Unable to pay college fee in one settlement.

Action taken date: 22-8-22

Action: The students in and around of Pattikonda town are poor and they expressed their inefficiency in payment of college fee in one extent. So this problem was brought to the notice of the college Principal and the college Principal was convinced to pay the college fee in instalments and students grievance was resolved.

- 1) U. Mahesh
- 2) E. Purushotham Reddy
- 3) G. Prakash
- 4) H. Jayaraj
- 5) N. Mamatha
- 6) J. Neelima
- 7) A. Shameena
- 8) E. Usharani
9. A. Sujatha.



PRINCIPAL
Govt. Degree College
PATTIKONDA, Kurnool Dist




Signature of the Lecturer
DEPARTMENT OF BOTANY
GOVT. DEGREE COLLEGE
PATTIKONDA-518 380, Kurnool Dt.


Signature of the Member




LECTURER
DEPARTMENT OF BOTANY
GOVT. DEGREE COLLEGE
PATTIKONDA-518 380, Kurnool Dt.


PRINCIPAL
Govt. Degree College
PATTIKONDA. Kurnool Dist

GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 8-11-22

Complaint received from(Class) and name of the student: H. Jayendra.
III MPCs.

G. Prakash

Issue:

III MPC

Students requested the principal to ask the Pattikonda Bus depot manager to arrange the bus facility to Marella Village which is 15km to Pattikonda.

Action taken date: 15/11/22.

Action: Pattikonda town was centrally located and it is Mandal Head Quarter. There are near about 20 villages around Pattikonda. Some students coming from Marella Village expressed their grievance to Principal that they are not coming to College in time due to lack bus facility to their village. They requested to ask the bus depot manager to arrange bus to their village. The Principal of the college immediately called depo manager and requested and forwarded the request of students for further action.

Signature of the Governor

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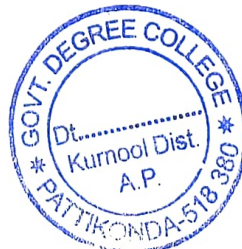
Signature of the Member

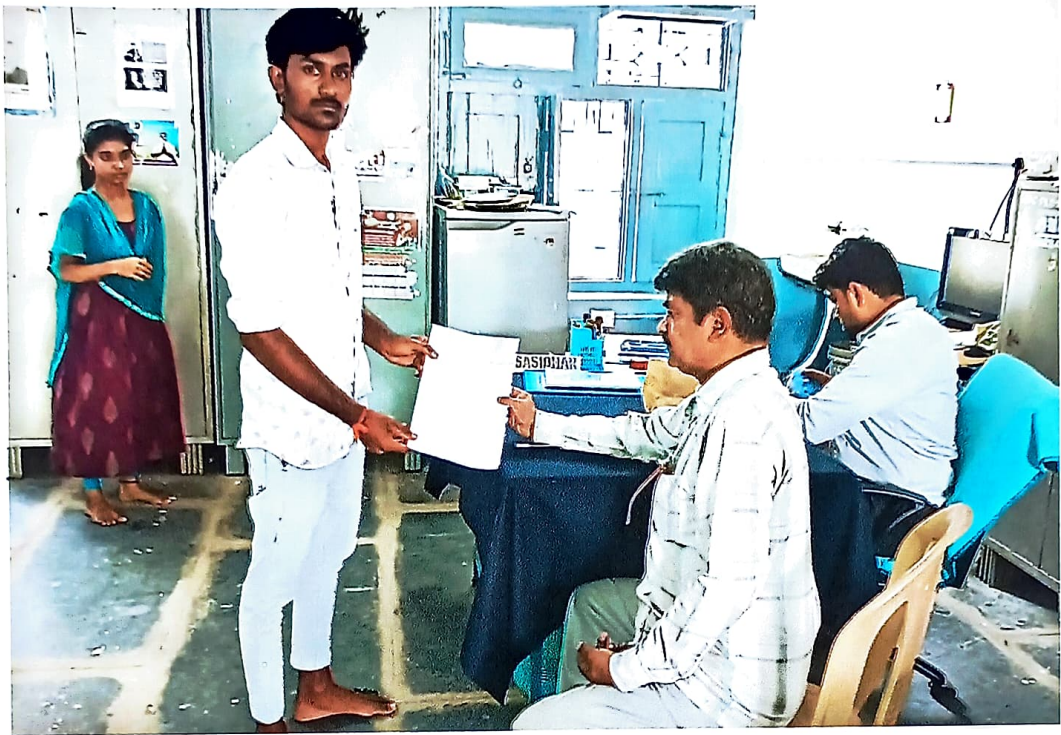
G. Prakash

III MPC.


H. Jayendra
IIIrd year
(MPCs)

PRINCIPAL
Govt. Degree College
PATTIKONDA, Kurnool Dist






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 PATTIKONDA, Kurnool Dist


 LECTURER
 DEPARTMENT OF BOTANY
 GOVT. DEGREE COLLEGE
 PATTIKONDA-518 380, Kurnool

GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL

Complaint lodged date : 6 - 12 - 22

Complaint received from(Class) and name of the student: Students of G.D.C Pattikonda.

Issue: Problem regarding approaching
road from main road to college.

II M.A

III M.P.C.S

III B.Z.C

III B.A @ B.Com.

Action taken date: 10 - 12 - 22 .

Action: The approaching road from main road to college is soil road and it is about 100 mts in length. During rainy season, it is very difficult to walk on this road. It is very slippery and muddy. Hence it became grievance to the students. The grievance and redressal cell brought this to the notice of the Principal. The Principal immediately called M.L.A. madam Smt. Kangati Snideri and took assurance for the laying the concrete road from main road to college road.

Signature of the Convenor

LECTURER
DEPARTMENT OF BOT.

GOVT. DEGREE COLLEGE

PATTIKONDA-518 380, Kurnool Dist.



PRINCIPAL
Govt. Degree College
PATTIKONDA, Kurnool Dist


Signature of the Member






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GOVERNMENT DEGREE COLLEGE::PATTIKONDA
GRIEVANCE REDRESSAL CELL 2019-20

Complaint lodged date : 08-02-2023.

Complaint received from(Class) and name of the student: Students of
III MPC & MPCs.

Issue: Facing problems in physic laboratory due to
frequent power cut.

Action taken date: 10-2-2023.

Action: Pattikonda is a mandal Head Quarter. However there is frequent power cut in this region. Because many of the people dependent on borewell irrigation. so that there will be frequent power cut. This was also brought to the notice of the Principal and the Principal in turn called the D.E of Pattikonda of electrical department and request ed ~~not~~ to see that there would not be power cut in the college area in view of students future.

Signature of the Convenor

LECTURER

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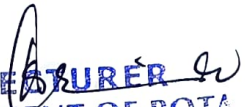
* N. Mamatha.
J. Neelima
A. Sujatha.
E. usha sani
A. Shameena.
K. Sreelatha
V. Kusuma
J. Nandini
T. Rangarath
O. Kalish

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Government Degree College::Pattikonda Grievance Redressal Cell Report 2022-23

Grievance Redressal Committee launched effectively during the academic year 2018-19 and addressed the grievances of the students within the fine limit. During the academic year some grievances came to the notice of the committee and the appropriate steps were taken to redressed them.


LECTURER
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